

Are you passionate about hospitality and delivering magic guest service?

This is something that all employees at Park Regis Birmingham and Holiday Inn Express Birmingham – South have in common. It is their dedication to creating a home away from home atmosphere that keep our guests coming back to stay.

We believe that our employees are the key to magical guest service, for this we look for a candidate who **shares our vision** and **looks for opportunities** to provide magic service.

Our wide range of employee benefits and personalised training and development plans ensure that our team **love where they work**. These include a full benefits online platform, meals on duty, a pension plan, life insurance, magic treats, birthday celebrations and staff social events, plus many more.

We now have an exciting opportunity for Maintenance Assistant/ Painter and Decorator to join our Maintenance team.

As a Maintenance Assistant/ Painter and Decorator, you will be required to **master the art of versatility** and **inject some energy** whilst completing a variety of duties. The main duties expected within the role are:

- Carrying out short term (reactive) maintenance and decorating work e.g. repairs affecting guest bedrooms, public areas and services as a matter of urgency but adhering to all safety procedures whilst causing minimum disruption to guests/patrons.
- Respond to complaints/problems politely, positively and professionally making every effort to resolve them. If you cannot resolve them, referring them to your Manager, for support or an alternative solution.
- Be aware of the hotel security policy in place, along with hotel emergency procedures.
- Use, operate and store all tools, equipment, and materials including chemicals safely and securely to comply with statutory regulations e.g. COSHH and the company Health and Safety Policy. Furthermore, ensuring that all workshops, plant rooms and all other engineering areas are always clear from debris to ensure a clean working environment.
- Develop good working relationships with external contractors.

We are continually evolving, and our team do too, there is no red tape or corporate conflict with us!

We Evolve – You Evolve – We Grow Together

If the position of Maintenance Assistant/ Painter and Decorator is the opportunity that you are looking for please apply with your CV to Pauline.Ncube@parkregis-birmingham.com. We request that this is in PDF format.